



July 13, 2009

Kordell Norton 3262 Darien Lane Twinsburg, Ohio 44087

Dear Kordell,

Thank you for your outstanding presentations at the annual conference of the Texas Chamber of Commerce Executives.

Our critiques are in, and your 9.2 ranking is affirmation that all in attendance found you both educational and entertaining.

I appreciate the professional manner in which you continued to "stay in touch" prior to your visit with our execs and staffs representing some 130 local chambers of commerce in Texas.

Most importantly, all the evaluations complimented your materials, your information, and your style...very educational and very entertaining.

As the oldest association for chamber professionals in the US, TCCE is very particular about our programming for our members, but you exceeded our high standards in every way.

Thanks for joining us in Texas...well done!

Art Roberts, Senior Vice President

CEO of Texas Chamber of Commerce Executives (TCCE)