

624 Henry Street · Dalton, Ohio 44618

September 1, 2009

Kordell Norton 3262 Darien Lane Twinsburg, Ohio 44087

Dear Kordell,

A note of thanks for your work at our recent Buckeye Furniture Expo. It was great to hear the buzz from appreciative attendees who learned skills that they started using RIGHT AWAY. My audience is different and so your ability to change on the fly to connect, lift and inspire was right on. You did an awesome job as our speaker for the dinner keynote and the exclusive presenter for the three breakout sessions.

One of the exhibitors who attended your keynote address wrote on the comment card, "The seminar on promoting sales was wonderful! I don't remember his name, but I do remember some of the things he said. Great speaker!"

Thank you for your no nonsense tips that are practical and easily adaptable to any size company/ organization.

Sincerely,

Sandy