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Kordell Norton  
3262 Darien Lane  
Twinsburg, Ohio 44087

Dear Kordell:

On behalf of the Precision Metalforming Association (PMA), I would like to thank you for the excellent presentation you delivered at our recent District Leadership Conference.

What a blast! Your presentation was right on the mark. Engaging, entertaining, but most of all jam packed with insights and methods to grow membership, improve leadership and increase member participation. I know your information will not only help our association grow, but attendees will use it to grow their individual businesses. The feedback was very positive.

As our current Board of Director's chair remarked, "Yesterday was spent doing serious strategic planning for growth of the districts. We were fortunate to have a wonderful speaker/facilitator, Kordell Norton. He's a marketing whiz who wowed the group for 4 hours."

We look forward to having you join us for future events!

Many thanks,

A handwritten signature in black ink that reads "Allison Grealis". The signature is written in a cursive, flowing style.

Allison Grealis  
Committee and Division Manager  
Precision Metalforming Association