



International Hearing Society

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www.ihinfo.org

Kordell Norton, CSP – Revenue Mechanic
1764 Calvert Drive
Cuyahoga Falls, Ohio 44223

Dear Kordell,

A big thanks for being part of our Convention!

The Chapter Leaders loved your presentation on growing membership. In fact Tom Higgins, our international president said, "It was great to have someone who listens, gets us, and has real working suggestions to help us grow our association."

Then you wowed the group with your keynote, only to then fill your breakout room to standing room only. People couldn't get in!

I almost forgot to mention the books. Both "Throwing Gas on the Fire" and "Grow Your Organization" were certainly well received companion materials to the messages you shared. Truly, you set an incredibly uplifting educational theme to the convention which drew the attendees in to the spirit of the week.

I can't thank you enough for "plugging in" to IHS the way you did and succeeding all of my expectations. Excellent work all around. Bravo!

Sincerely,

A handwritten signature in black ink, appearing to read 'Kathleen Mennillo', with a long horizontal flourish extending to the right.

Kathleen Mennillo, MBA
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